

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - From Transfer	MANHASSET	1	2.0
		Adm Svc - From Transfer		1	2.0
		Adm Svc - Green Team	CARLE PLACE	1	0
			GARDEN CITY PARK	2	10.5
			GREAT NECK	2	0
			HERRICKS	2	9.5
			MANHASSET	1	0
			MINEOLA	1	0
			NEW CASSEL	2	7.5
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
			ROSLYN	2	0.5
			ROSLYN HEIGHTS	1	15.0
			SEARINGTOWN	1	0
			WESTBURY	1	0
		Adm Svc - Green Team		20	3.6
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	2	2.0
		Adm Svc - PW Parking - Broken Meter		2	2.0
		Administrative Services		23	3.3
		Administrative Services		23	3.3
Community Services	Community Services	CommSvc - Bus Pickup Cancel	ALBERTSON	1	0
			GARDEN CITY PARK	1	0
			MANHASSET	1	0
			NEW CASSEL	4	0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	1	0
			WESTBURY	5	0
				1	1.0
		CommSvc - Bus Pickup Cancel		19	0.1
		CommSvc - Bus Pickup Schedule	MANHASSET	1	1.0
			MANORHAVEN	1	1.0
			MINEOLA	3	0
			NEW CASSEL	1	0
			NORTH HILLS	1	1.0
			NORTH NEW HYDE PARK	2	1.0
		CommSvc - Bus Pickup Schedule		9	0.6

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - From Transfer	SEARINGTOWN	1	0	
				1	1.0	
		CommSvc - From Transfer			2	0.5
		CommSvc - Misc SR	BOYTON BEACH	1	0	
			EAST WILLISTON	2	6.0	
			LAKE SUCCESS	1	2.0	
			ROSLYN ESTATES	1	8.0	
			WESTBURY	1	1.0	
				2	5.5	
			CommSvc - Misc SR			8
		CommSvc - Seasonal Programs Registration	GARDEN CITY PARK	1	0	
			MINEOLA	3	0	
			NEW CASSEL	1	0	
			OLD WESTBURY	1	0	
			ROSLYN HEIGHTS	1	0	
		CommSvc - Seasonal Programs Registration			7	0
	Community Services			45	0.9	
Community Services			45	0.9		
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	NORTH NEW HYDE PARK	1	6.0	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN HEIGHTS	1	6.0	
			UNIVERSITY GARDENS	1	7.0	
			WESTBURY	1	6.0	
		Animal Sh - Barking Dog			5	5.0
		Animal Sh - Call Back		4	1.2	
		Animal Sh - Call Back			4	1.2
		Animal Sh - Dead Dog Pickup	GREAT NECK	1	6.0	
		Animal Sh - Dead Dog Pickup			1	6.0
		Animal Sh - Dog Adoption		57	0	
		Animal Sh - Dog Adoption			57	0
		Animal Sh - Dog Defecation	FLOWER HILL	1	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	2.5	
		Animal Sh - Dog Defecation			4	1.2
		Animal Sh - Found Animal	ALBERTSON	1	0	
			BAYVILLE	1	1.0	
			CARLE PLACE	1	0	
			EAST WILLISTON	1	3.0	
			FLOWER HILL	1	1.0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	FREEPORT	1	0
			GREENVALE	1	1.0
			MINEOLA	1	1.0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	3	0.3
			ROOSEVELT	1	13.0
			VALLEY STREAM	1	2.0
			WESTBURY	1	1.0
				1	1.0
		Animal Sh - Found Animal		16	1.6
		Animal Sh - Lost Animal	BAYSIDE	1	1.0
			CARLE PLACE	1	2.0
			GARDEN CITY	1	2.0
			GARDEN CITY PARK	1	2.0
			GLEN COVE	1	0
			GLEN HEAD	1	0
			GREENVALE	1	0
			MANHASSET	2	2.0
			NORTH BABYLON	1	13.0
			OLD BETHPAGE	1	0
			PORT WASHINGTON NORTH	1	1.0
			ROSLYN HEIGHTS	1	1.0
			WESTBURY	2	3.0
			WILLISTON PARK	1	0
				2	0
		Animal Sh - Lost Animal		18	1.8
		Animal Sh - Menacing or Harrassing Dog	NEW CASSEL	2	7.5
			WESTBURY	2	13.0
		Animal Sh - Menacing or Harrassing Dog		4	10.2
		Animal Sh - Misc	CARLE PLACE	1	1.0
			EAST WILLISTON	1	14.0
			MANORHAVEN	1	12.0
			NEW CASSEL	1	8.0
			PORT WASHINGTON	1	1.0
			WESTBURY	3	1.3
		Animal Sh - Misc		8	5.0
		Animal Sh - Sign	ALBERTSON	1	0
			PORT WASHINGTON	1	13.0
		Animal Sh - Sign		2	6.5
		Animal Sh - Surrender a dog	MANHASSET	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Surrender a dog	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
		Animal Sh - Surrender a dog			4	0
		Animal Sh - Unleashed - Stray Dog	NEW CASSEL	2	4.0	
			NEW HYDE PARK	1	1.0	
			PORT WASHINGTON	2	2.0	
			WESTBURY	2	0	
		Animal Sh - Unleashed - Stray Dog			7	1.9
		Animal Shelter			130	1.6
		Cat Shelter	Cat Shelter - Call Back		8	2.0
				Cat Shelter - Call Back		
	Cat Shelter - Feral Cats		ALBERTSON	1	0	
			GREAT NECK	11	0.4	
			GREAT NECK PLAZA	1	0	
			MANHASSET	1	0	
			MANHASSET HILLS	1	0	
			MANORHAVEN	1	0	
			MINEOLA	3	0	
			MUNSEY PARK	1	0	
			NEW CASSEL	2	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PLANDOME	1	0	
			PORT WASHIGNTON	1	0	
			PORT WASHINGTON	4	0.8	
			ROSLYN HEIGHTS	3	2.7	
			SADDLE ROCK	1	0	
			SEARINGTOWN	2	0	
			THOMASTON	1	6.0	
			WESTBURY	2	0	
			great neck	1	10.0	
	Cat Shelter - Feral Cats			40	0.8	
	Cat Shelter			48	1.0	
	Code Enforcement		Code - After Hours/Weekend Construction	HERRICKS	2	1.5
				NEW HYDE PARK	2	0.5
				NORTH NEW HYDE PARK	2	0.5

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Department of Public Safety	Code Enforcement	Code - After Hours/Weekend Construction	PORT WASHINGTON	1	2.0
			ROSLYN HEIGHTS	3	1.3
		Code - After Hours/Weekend Construction		10	1.1
		Code - Boat	CARLE PLACE	1	0
		Code - Boat		1	0
		Code - Building Permit	NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	7.0
			SEARINGTOWN	1	0
		Code - Building Permit		3	2.7
		Code - Call Back Request		57	2.1
		Code - Call Back Request		57	2.1
		Code - Commercial Vehicle stored on Residential Property	ALBERTSON	1	0
			GREAT NECK	1	4.0
			MANHASSET	1	2.0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	6.0
			ROSLYN HEIGHTS	1	9.0
			WESTBURY	1	0
		Code - Commercial Vehicle stored on Residential Property		7	3.0
		Code - Court	ALBERTSON	1	0
			CARLE PLACE	4	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	0
			MANHASSET	5	0
			NEW CASSEL	6	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	6	0
			ROSLYN HEIGHTS	3	0
			WESTBURY	2	0
		Code - Court		33	0
		Code - Drop Off Bin	ALBERTSON	2	0
			ROSLYN HEIGHTS	1	0
		Code - Drop Off Bin		3	0
		Code - Dumpster	NEW CASSEL	1	0
			NORTH NEW HYDE PARK	2	6.0
		Code - Dumpster		3	4.0
		Code - Fence	CARLE PLACE	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE	1	2.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Fence	PARK		
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	23.0
			UNIVERSITY GARDENS	1	6.0
			WESTBURY	1	2.0
		Code - Fence		8	4.1
		Code - Garbage	ALBERTSON	1	3.0
			GARDEN CITY PARK	1	7.0
			GREAT NECK	1	4.0
			MANHASSET	2	7.5
			NEW CASSEL	4	0.2
			NEW HYDE	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	4	3.2
			port washington	1	12.0
		Code - Garbage		16	3.4
		Code - Graffiti	NEW CASSEL	1	0
		Code - Graffiti		1	0
		Code - Handicap Parking	CARLE PLACE	1	0
		Code - Handicap Parking		1	0
		Code - Leaves Accumulation	PORT WASHINGTON	1	0
		Code - Leaves Accumulation		1	0
		Code - Lights	MANHASSET	1	0
		Code - Lights		1	0
		Code - Litter	CARLE PLACE	2	0
			MANHASSET	3	6.3
			NEW CASSEL	2	2.5
			ROSLYN HEIGHTS	1	17.0
			WESTBURY	1	0
		Code - Litter		9	4.6
		Code - Miscellaneous	ALBERTSON	1	0
			CARLE PLACE	1	9.0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	0
			LAKE SUCCESS	1	5.0
			MANHASSET	2	1.0
			NEW CASSEL	6	1.2
			NORTH NEW HYDE PARK	2	1.0
			PORT WASHINGTON	7	1.4

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Department of Public Safety	Code Enforcement	Code - Miscellaneous	PORT WASHINGTON NORTH	1	1.0
		Code - Miscellaneous		23	1.6
		Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	26.0
			MANHASSET	2	26.0
			NEW CASSEL	4	0
			ROSLYN HEIGHTS	2	13.5
		Code - No Plates / Inoperable Vehicle		9	11.7
		Code - Noise	ALBERTSON	1	0
			MANHASSET	2	6.0
		Code - Noise		3	4.0
		Code - Odor	CARLE PLACE	1	0
			NEW CASSEL	1	0
			WESTBURY	2	0
		Code - Odor		4	0
		Code - Overgrown Vegetation	MANHASSET	1	0
			NEW HYDE PARK	1	12.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	4	0
		Code - Overgrown Vegetation		7	1.7
		Code - Property Maintenance	ALBERTSON	1	0
			CARLE PLACE	3	4.3
			GARDEN CITY PARK	3	2.7
			GARDENT CITY PARK	1	2.0
			GREAT NECK	1	0
			MANHASSET	2	9.0
			NEW CASSEL	14	1.5
			NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	5	4.0
			PORT WASHINGTON	2	1.0
			ROSLYN HEIGHTS	9	1.7
			WESTBURY	2	0
		Code - Property Maintenance		44	2.4
		Code - Property Violations Search		171	6.0
		Code - Property Violations Search		171	6.0
		Code - Sidewalk Obstruction	GREAT NECK	2	2.5
			MANHASSET	4	6.0
			NEW CASSEL	2	0
		Code - Sidewalk Obstruction		8	3.6
		Code - Signs	GARDEN CITY PARK	2	0
			MANHASSET	5	3.4

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Signs	NEW CASSEL	8	3.1		
			NEW HYDE PARK	1	5.0		
			PORT WASHINGTON	6	8.2		
			ROSLYN	1	0		
			ROSLYN HEIGHTS	2	0		
				1	1.0		
		Code - Signs			26	3.7	
		Code - Smoke	WILLISTON PARK	1	7.0		
		Code - Smoke			1	7.0	
		Code - Storage and Display	CARLE PLACE	2	0		
		Code - Storage and Display			2	0	
		Code - Tree Removal	MANHASSET	2	0		
			ROSLYN HEIGHTS	1	0		
		Code - Tree Removal			3	0	
		Code - Unlawful Property Use	ALBERTSON	2	0		
			NEW CASSEL	1	1.0		
			NEW NORTH NEW HYDE PARK	1	1.0		
			NORTH NEW HYDE PARK	1	3.0		
			PORT WASHINGTON	2	1.0		
			ROSLYN HEIGHTS	3	11.3		
		Code - Unlawful Property Use			10	4.1	
		Code - Water Flow / Accumulation	MANHASSET	1	1.0		
		Code - Water Flow / Accumulation			1	1.0	
	Code Enforcement			466	3.8		
	Parking Enforcement	Prkg Enfrc - Call Back Request	Prkg Enfrc - Call Back Request		2	2.0	
			Prkg Enfrc - Call Back Request			2	2.0
			Prkg Enfrc - Commercial Parking	GARDEN CITY PARK	1	4.0	
				NEW CASSEL	1	3.0	
			Prkg Enfrc - Commercial Parking			2	3.5
			Prkg Enfrc - From Transfer	MANHASSET	1	2.0	
				NORTH NEW HYDE PARK	1	2.0	
			Prkg Enfrc - From Transfer			2	2.0
			Prkg Enfrc - Parking Violations Complaint	GARDEN CITY PARK	1	3.0	
				GREAT NECK	6	3.8	
				MANHASSET	5	2.6	
				NEW CASSEL	1	0	
				NEW HYDE PARK	1	1.0	

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	6.0
		Prkg Enfrc - Parking Violations Complaint		16	2.9
	Parking Enforcement			22	2.8
	Department of Public Safety			666	3.1
Department of Public Works	Department of Public Works	DPW - Road Project	SEARINGTOWN	1	0
		DPW - Road Project		1	0
	Department of Public Works			1	0
	Highway Department	Hwy - Abandoned Vehicle	GARDEN CITY PARK	2	5.0
			WESTBURY	2	5.5
		Hwy - Abandoned Vehicle		4	5.2
		Hwy - Bee's Nest Removal	NORTH NEW HYDE PARK	1	2.0
		Hwy - Bee's Nest Removal		1	2.0
		Hwy - Call Back Request		26	0
		Hwy - Call Back Request		26	0
		Hwy - Catch Basin	ALBERTSON	1	4.0
			CARLE PLACE	1	8.0
			NEW CASSEL	2	2.5
			NO NEW HYDE PARK	1	4.0
			SEARINGTOWN	1	8.0
				1	1.0
			Hwy - Catch Basin		7
		Hwy - Complaint - Highway Employee / Vehicle	ALBERTSON	1	1.0
			CARLE PLACE	1	1.0
		Hwy - Complaint - Highway Employee / Vehicle		2	1.0
		Hwy - Curb Repair	CARLE PLACE	1	0
			GREENVALE	1	16.0
			NEW CASSEL	4	0
			NEW HYDE PARK	2	0.5
			NORTH NEW HYDE PARK	3	2.7
			PORT WASHINGTON	4	0
			ROSLYN HEIGHTS	1	0
			Hwy - Curb Repair		16
		Hwy - Dead Animal Pickup	CARLE PLACE	1	1.0
			GREAT NECK	4	1.5
			MANHASSET	2	1.5
			NEW HYDE PARK	1	0
			PLANDOME HEIGHTS	1	3.0

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	port washington	1	0
				1	3.0
		Hwy - Dead Animal Pickup		11	1.5
		Hwy - From Transfer	FLORAL PARK CEN	1	7.0
		Hwy - From Transfer		1	7.0
		Hwy - Grass Cut / Mow	GREAT NECK	2	5.5
			MANHASSET	1	6.0
			NEW HYDE PARK	1	2.0
			NO NEW HYDE PARK	3	2.0
			NORTH NEW HYDE PARK	2	9.5
			WESTBURY	1	11.0
			albertson	1	1.0
		Hwy - Grass Cut / Mow		11	5.1
		Hwy - Informational		2	0
		Hwy - Informational		2	0
		Hwy - Manhole Repair	GARDEN CITY PARK	1	0
		Hwy - Manhole Repair		1	0
		Hwy - Miscellaneous	ALBERTSON	2	1.5
			CARLE PLACE	6	6.5
			GARDEN CITY PARK	2	1.5
			GREAT NECK	3	2.0
			HERRICKS	2	2.0
			MANHASSET	1	0
			MANHASSET HILLS	2	3.5
			NEW CASSEL	3	1.3
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	5	3.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	5	5.4
			UNIVERSITY GARDENS	2	2.0
			WILLISTON PARK	1	0
			albertson	1	5.0
				1	1.0
		Hwy - Miscellaneous		40	3.0
		Hwy - Permits / Road Opening Application Request		8	1.2
		Hwy - Permits / Road Opening Application Request		8	1.2
		Hwy - Pothole	GREAT NECK	2	2.5

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Department of Public Works	Highway Department	Hwy - Pothole	MANHASSET	2	5.5
			NEW CASSEL	2	2.5
			NEW CASTLE	1	3.0
			NEW HYDE PARK	1	7.0
			NO NEW HYDE PARK	2	6.0
			PORT WASHINGTON	1	0
			SEARINGTOWN	1	1.0
			WESTBURY	1	3.0
		Hwy - Pothole		13	3.6
		Hwy - Pothole Filled Without Request	PORT WASHINGTON	18	14.8
			port washington	3	2.0
		Hwy - Pothole Filled Without Request		21	13.0
		Hwy - Sprinkler Damage	GARDEN CITY PARK	1	30.0
		Hwy - Sprinkler Damage		1	30.0
		Hwy - Street Drainage / Flooding	GARDEN CITY PARK	1	0
			NORTH NEW HYDE PARK	2	1.0
			WILLISTON PARK	1	2.0
				1	1.0
		Hwy - Street Drainage / Flooding		5	1.0
		Hwy - Street Painting	GREAT NECK	1	0
			ROSLYN HEIGHTS	1	0
			Roslyn	1	0
		Hwy - Street Painting		3	0
		Hwy - Street Sign - New Request	GREAT NECK	1	0
			MANHASSET	1	0
			NEW CASSEL	2	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	1.0
		Hwy - Street Sign - New Request		8	0.1
		Hwy - Street Sign - Remove	MINEOLA	1	0
		Hwy - Street Sign - Remove		1	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	2	4.5
			CARLE PLACE	1	4.0
			GREAT NECK	2	4.0
			MANHASSET	1	0
			NEW CASSEL	1	7.0
			NEW HYDE PARK	2	0.5
			NORTH NEW HYDE PARK	1	16.0

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	PORT WASHINGTON	1	1.0
			ROSLYN HEIGHTS	2	5.5
			WESTBURY	2	4.0
				1	1.0
		Hwy - Street Sign - Repair / Replace		16	4.1
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	2	12.5
			HERRICKS	1	1.0
			NEW CASSEL	2	5.5
			NO NEW HYDE PARK	2	5.0
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	2	2.0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	2	0
		Hwy - Street Sweeping / Cleaning		13	4.2
		Hwy - Sump		2	2.5
		Hwy - Sump		2	2.5
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	14.0
			GARDEN CITY PARK	2	0
			GREAT NECK	1	6.0
			MANHASSET	2	2.0
			NEW CASSEL	1	5.0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	4	1.5
			PORT WASHINGTON	3	3.3
			ROSLYN HEIGHTS	1	2.0
			SEARINGTOWN	1	3.0
		Hwy - Tree Branch / Debris Pickup		17	2.9
		Hwy - Tree Fallen - Emergency	NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	2	0
		Hwy - Tree Fallen - Emergency		3	1.0
		Hwy - Tree Planting	ALBERTSON	12	0.5
			CARLE PLACE	9	1.0
			GARDEN CITY PARK	4	0
			GREAT NECK	5	0
			HERRICKS	1	0
			MANHASSET	12	5.4
			MANHASSET HILLS	1	0
			MINEOLA	1	1.0
			Manhasset	1	13.0

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Department of Public Works	Highway Department	Hwy - Tree Planting	NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	10	0.7
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	11	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	5	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	2	0
			WILLISTON PARK	1	0
			port washington	1	0
		Hwy - Tree Planting		81	1.2
		Hwy - Tree Stump Removal	CARLE PLACE	1	0
			FLORAL PARK CENTRE	1	0
			GREAT NECK	5	0.4
			MANHASSET	4	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	3	1.3
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	4	4.5
			SEARINGTOWN	2	6.5
			UNIVERSITY GARDENS	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	0
				1	17.0
		Hwy - Tree Stump Removal		29	1.9
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	7	1.3
			CARLE PLACE	9	0.6
			GREAT NECK	17	1.1
			GREENVALE	1	0
			HERRICKS	6	0
			MANHASSET	7	1.3
			NEW CASSEL	1	0
			NEW HYDE PARK	6	0
			NORTH NEW HYDE PARK	27	2.2
			PLANDOME HEIGHTS	2	0
			PORT WASHINGTON	14	2.9

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	3	0	
			UNIVERSITY GARDENS	3	4.7	
			WESTBURY	3	0	
		Hwy - Tree Trimming / Removal Inspection			108	1.4
	Highway Department			451	2.5	
	Street Lighting District	Street Light - Cable Break	CARLE PLACE	1	0	
		Street Light - Cable Break			1	0
		Street Light - Cycles On / Off	GARDEN CITY PARK	1	2.0	
			GREAT NECK	2	7.0	
			HERRICKS	1	7.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	6.3	
			Street Light - Cycles On / Off			8
		Street Light - Fixture Problem	ALBERTSON	2	7.5	
			GARDEN CITY PARK	2	8.5	
			GREAT NECK	1	0	
			MANHASSET	1	6.0	
			NORTH NEW HYDE PARK	3	0.7	
			PORT WASHINGTON	4	5.5	
			ROSLYN HEIGHTS	2	0	
			SEARINGTOWN	4	3.2	
		Street Light - Fixture Problem			19	3.9
		Street Light - Light Out (Single)	ALBERTSON	4	5.5	
			CARLE PLACE	5	4.6	
			GARDEN CITY PARK	7	4.0	
			GREAT NECK	7	4.1	
			MANHASSET	5	3.0	
			MINEOLA	1	5.0	
			NEW CASSEL	11	2.4	
			NEW HYDE PARK	5	2.6	
			NO NEW HYDE PARK	1	6.0	
			NORTH NEW HYDE PARK	8	5.2	
			PORT WASHINGTON	8	3.1	
			PORT WASHINGTON NORTH	1	5.0	
			ROSLYN HEIGHTS	7	3.7	
			SEARINGTOWN	1	8.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	UNIVERSITY GARDENS	1	0
			WESTBURY	3	7.0
		Street Light - Light Out (Single)		75	3.9
		Street Light - Lights Out (Multiple)	carle place	1	0
			CARLE PLACE	15	5.3
			GARDEN CITY PARK	4	3.8
			GREAT NECK	2	1.5
			MANHASSET	5	2.0
			NEW CASSEL	2	5.5
			NEW HYDE PARK	2	3.0
			NORTH NEW HYDE PARK	7	2.9
			PORT WASHINGTON	1	0
			PT WASHINGTON	1	13.0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	3.0
			WESTBURY	1	8.0
		Street Light - Lights Out (Multiple)		43	3.9
		Street Light - Mark Out	ALBERTSON	9	3.1
			CARLE PL	2	1.0
			CARLE PLACE	41	3.2
			GARDEN CITY	1	1.0
			GARDEN CITY PARK	7	5.4
			GLENWOOD LANDING	1	3.0
			GREAT NECK	1	2.0
			HERRICKS	1	3.0
			MANHASSET	6	1.8
			MANHASSET HILLS	1	6.0
			MANORHAVEN	1	1.0
			NEW HYDE PARK	7	1.9
			NORTH NEW HYDE PARK	14	3.6
			PORT WASHINGTON	9	4.8
			PT WASHINGTO	1	3.0
			PT WASHINGTON	2	1.0
			PT. WASHINGTON	1	6.0
			ROSLYN HEIGHTS	10	2.4
			SADDLE ROCK ESTATES	1	5.0
			SEARINGTOWN	5	3.6

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	THOMASTON	1	0	
			WESTBURY	1	7.0	
		Street Light - Mark Out			123	3.3
		Street Light - Misc Problems	CARLE PLACE	1	21.0	
			GREAT NECK	2	2.5	
			PORT WASHINGTON	3	2.7	
			ROSLYN	1	0	
			SEARINGTOWN	1	0	
			Street Light - Misc Problems			8
		Street Light - On During Day	ALBERTSON	1	0	
			CARLE PLACE	6	9.2	
			GARDEN CITY PARK	5	4.6	
			GREAT NECK	6	3.8	
			GREENVALE	1	7.0	
			HERRICKS	1	2.0	
			MANHASSET HILLS	1	8.0	
			MANHASSET	6	3.5	
			MANHASSET HILLS	1	0	
			NEW CASSEL	1	4.0	
			NEW HYDE PARK	3	6.0	
			NORTH NEW HYDE PARK	7	1.4	
			PORT WASHINGTON	5	5.0	
			ROSLYN HEIGHTS	2	1.5	
			SEARINGTOWN	4	1.5	
			port washington	1	5.0	
		Street Light - On During Day			51	4.1
		Street Light - Pole Problem	ALBERTSON	2	7.0	
			GARDEN CITY PARK	4	3.5	
			HERRICKS	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	4.0	
		Street Light - Pole Problem			10	3.6
	Street Lighting District			338	3.7	
Department of Public Works			790	3.0		
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	2	0.5	
			NEW CASSEL	1	1.0	
		Housing - Appliance			3	0.7
		Housing - High Priority SR	NEW CASSEL	1	0	
		Housing - High Priority SR			1	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Housing Authority	Housing Authority	Housing - Misc Carpentry	MANHASSET	1	0	
			NEW CASSEL	1	3.0	
		Housing - Misc Carpentry			2	1.5
		Housing - Misc SR	GREAT NECK	1	1.0	
		Housing - Misc SR			1	1.0
		Housing - Plumbing	MANHASSET	3	1.3	
			NEW CASSEL	1	13.0	
		Housing - Plumbing			4	4.2
	Housing Authority			11	2.1	
Housing Authority				11	2.1	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	FLOWER HILL	1	5.0	
			GARDEN CITY PARK	1	2.0	
			GREAT NECK PLAZA	1	6.0	
			MANHASSET	1	6.0	
			MANORHAVEN	1	4.0	
			MINEOLA	1	3.0	
			OLD WESTBURY	1	0	
				1	1.0	
			OIC - From Transfer			8
		OIC - Inter Municipal SR	ALBERTSON	1	1.0	
			CARLE PLACE	2	2.0	
			EAST WILLISTON	2	0	
			GREAT NECK	4	2.0	
			MANHASSET	1	0	
			NEW HYDE PARK	3	1.7	
			NO NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	6.0	
			OLD WESTBURY	2	3.5	
			PLANDOME HEIGHTS	1	3.0	
			PORT WASHINGTON	7	2.1	
			ROSLYN	3	0.7	
			ROSLYN HEIGHTS	5	1.6	
			ROSYN	1	1.0	
			RUSSELL GARDENS	1	1.0	
			SADDLE ROCK	1	1.0	
			VILLAGE OF WESTBURY	1	3.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	WESTBURY	1	4.0
			north hills	1	3.0
		OIC - Inter Municipal SR		40	1.8
	Inter Municipal Affairs			48	2.1
Inter Municipal Affairs				48	2.1
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		1	0
		Park - Call Back Request		1	0
		Park - From Transfer		1	1.0
		Park - From Transfer		1	1.0
		Park - Miscellaneous	MANORHAVEN	1	9.0
			NEW CASSEL	1	8.0
			NORTH NEW HYDE PARK	1	0
			ROSLYN	1	2.0
				3	0
		Park - Miscellaneous		7	2.7
		Park - Park Facilities Maintenance		21	2.4
		Park - Park Facilities Maintenance		21	2.4
		Park - Park Permit Application Request		24	0
		Park - Park Permit Application Request		24	0
		Park - Park and Recreation Literature Request		1	0
		Park - Park and Recreation Literature Request		1	0
	Parks and Recreation Department			55	1.3
Parks and Recreation Department				55	1.3
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		5	2.2
		BZA - Questions needing Answers		5	2.2
	Board of Zoning Appeals			5	2.2
	Building Department	Bldg - Application Status	ALBERTSON	1	0
			CARLE PLACE	2	1.0
			FLORAL PARK CENTRE	2	1.0
			GARDEN CITY PARK	5	3.2
			GREAT NECK	7	2.7
			HERRICKS	1	5.0
			MANHASSET	6	3.3
			MINEOLA	2	1.5
			NEW CASSEL	1	7.0
			NEW HYDE PARK	6	3.8
			NEW HYDE PRK	1	0
			NORTH NEW HYDE PARK	19	3.1

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Application Status	PORT WASHINGTON	12	2.2
			ROSLYN HEIGHTS	7	3.7
		Bldg - Application Status		72	2.9
		Bldg - Call Back		40	0.7
				40	0.7
		Bldg - Certificate Status	ALBERTSON	1	0
			GARDEN CITY PARK	2	0
			HERRICKS	1	0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	3	0
			ROSLYN HEIGHTS	1	0
				1	0
		Bldg - Certificate Status		10	0.1
		Bldg - Construction Complaint	ALBERTSON	1	2.0
			GREAT NECK	1	0
			MANHASSET	6	4.0
			NEW CASSEL	1	4.0
			PORT WASHINGTON	1	2.0
			ROSLYN HEIGHTS	2	22.0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	0
		Bldg - Construction Complaint		14	5.4
		Bldg - From Transfer	GREAT NECK	1	18.0
			MANHASSET	1	0
			ROSLYN HEIGHTS	1	0
		Bldg - From Transfer		3	6.0
		Bldg - General Question Needs Answers	MANHASSET	1	1.0
			NEW HYDE PARK	1	1.0
				86	3.2
		Bldg - General Question Needs Answers		88	3.2
		Bldg - Housing Complaint	MANHASSET	1	0
		Bldg - Housing Complaint		1	0
		Bldg - Illegal Housing	ALBERTSON	2	0
			CARLE PLACE	2	2.0
			GARDEN CITY PARK	1	0
			HERRICKS	1	0
			MINEOLA	1	5.0
			NEW CASSEL	1	0
			NEW HYDE PARK	2	1.5
			NORTH NEW HYDE PARK	2	0

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	PORT WASHINGTON	5	1.6	
			ROSLYN HEIGHTS	5	1.6	
			UNIVERSITY GARDENS	1	0	
			WESTBURY	1	2.0	
		Bldg - Illegal Housing			24	1.2
		Bldg - Inspection Request	ALBERTSON	1	0	
			HERRICKS	1	9.0	
			MANHASSET	2	0	
			NEW HYDE PARK	1	0	
		Bldg - Inspection Request			5	1.8
		Bldg - Permit Question Needs Answers		15	4.6	
		Bldg - Permit Question Needs Answers			15	4.6
		Bldg - Suspect Work Without a Permit	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GREAT NECK	2	0	
			MANHASSET	3	0	
			NEW CASSEL	1	9.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	5	9.0	
			PORT WASHINGTON	6	1.2	
			ROSLYN HEIGHTS	2	10.0	
			SEARINGTOWN	1	0	
			WESTBURY	1	13.0	
				1	19.0	
			Bldg - Suspect Work Without a Permit			25
	Building Department			297	2.8	
	Planning Department	Planning - Call Back Request		1	0	
			Planning - Call Back Request			1
		Planning - Questions needing Answers	MANHASSET	2	0.5	
			NEW CASSEL	1	0	
			ROSLYN HEIGHTS	1	2.0	
				1	5.0	
		Planning - Questions needing Answers			5	1.6
		Planning - Subdivision of Land	ALBERTSON	1	1.0	
	Planning - Subdivision of Land			1	1.0	
	Planning Department			7	1.3	
	Planning and Building Department			309	2.8	
	Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	1.0
				EAST WILLISTON	1	1.0
				GREAT NECK	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Call Back Request	KINGS POINT	2	0.5
			LAKE GROVE	1	0
			MANHASSET	1	0
			MANORHAVEN	1	0
			MINEOLA	1	0
			NEW HYDE PARK	2	1.0
			NORTH NEW HYDE PARK	3	7.3
			PORT WASHINGTON	1	4.0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	1.0
		PI - Call Back Request		18	1.8
		PI - Caregiver Support	ALBERTSON	3	4.7
			GREAT NECK	1	0
			GREAT NECK PLAZA	1	8.0
			NORTH NEW HYDE PARK	2	3.5
			ROSLYN HEIGHTS	1	0
			UNIVERSITY GARDENS	1	1.0
			WESTBURY	1	1.0
			WILLISTON PARK	1	0
		PI - Caregiver Support		11	2.8
		PI - Financial Assistance	GREAT NECK	1	2.0
			GREAT NECK PLAZA	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	6.0
			WESTBURY	1	1.0
		PI - Financial Assistance		5	1.8
		PI - Food and Hunger	ROSLYN HEIGHTS	1	1.0
		PI - Food and Hunger		1	1.0
		PI - Health and Mental Health	ALBERTSON	2	0
			BAXTER ESTATES	1	0
			EAST MEADOW	1	0
			FLORAL PARK	1	2.0
			FLOWER HILL	1	0
			GARDEN CITY PARK	10	0
			GREAT NECK	24	0.9
			GREAT NECK PLAZA	28	0
			HERRICKS	4	0
			KINGS POINT	4	0
			MANHASSET	3	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	MANORHAVEN	12	0
			MINEOLA	4	0.5
			NEW HYDE PARK	23	0.4
			NORTH NEW HYDE PARK	11	1.2
			PORT WASHINGTON	32	0.1
			PORT WASHINGTON NORTH	2	0
			ROSLYN HEIGHTS	3	0
			RUSSELL GARDENS	1	0
			SEARINGTOWN	1	0
			THOMASTON	1	0
			WESTBURY	8	0.4
			WILLISTON PARK	5	0
				5	0
		PI - Health and Mental Health		187	0.3
		PI - Household Maintenance	EAST WILLISTON	2	2.0
			GREAT NECK ESTATES	1	6.0
			HERRICKS	1	3.0
			MANORHAVEN	1	1.0
			MINEOLA	6	0
			NEW HYDE PARK	1	3.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	3.0
			ROSLYN ESTATES	1	3.0
			ROSLYN HEIGHTS	2	3.0
			SANDS POINT	1	5.0
			WILLISTON PARK	5	0.2
		PI - Household Maintenance		24	1.6
		PI - Membership Registration	ALBERTSON	9	0
			BAXTER ESTATES	1	0
			CARLE PLACE	2	0
			EAST WILLISTON	1	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	5	0
			GREAT NECK	10	0
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	3	0
			HERRICKS	3	0
			KENSINGTON	1	0
			LAKE SUCCESS	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	MANHASSET	2	0
			MINEOLA	21	0
			MUNSEY PARK	2	0
			NEW HYDE PARK	2	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	8	0
			PLANDOME	1	0
			PLANDOME HEIGHTS	2	0
			PORT WASHINGTON	6	0
			PORT WASHINGTON NORTH	2	0
			PORTWASHINGTON	1	0
			ROSLYN HEIGHTS	2	0
			SANDS POINT	1	0
			SEARINGTOWN	3	0
			THOMASTON	1	0
			WESTBURY	9	0
			WILLISTON PARK	10	0
			port washington	1	0
		PI - Membership Registration		117	0
		PI - Miscellaneous	ALBERTSON	2	0.5
			FLOWER HILL	1	0
			FRANKLIN SQUARE	1	3.0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	6	0.3
			GREAT NECK PLAZA	2	1.0
			LAKE SUCCESS	1	0
			MANORHAVEN	2	0
			MINEOLA	4	1.0
			NEW HYDE PARK	3	3.0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	1	2.0
			ROSLYN HEIGHTS	4	0
			RUSSELL GARDENS	1	0
			THOMASTON	1	1.0
			WESTBURY	3	1.7
			WILLISTON PARK	3	0
				3	2.3
		PI - Miscellaneous		42	0.9
		PI - NORC SR	GARDEN CITY PARK	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - NORC SR	GREAT NECK PLAZA	1	2.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	7	0.6
			WILLISTON PARK	1	0
				1	0
		PI - NORC SR		12	0.5
		PI - Program Registration	CARLE PLACE	4	0.8
			EAST HILLS	1	2.0
			EAST WILLISTON	1	0
			GREAT NECK	1	0
			NEW HYDE PARK	4	0
			NORTH NEW HYDE PARK	4	1.0
		PI - Program Registration		15	0.6
		PI - SHARP Program	MINEOLA	1	0
		PI - SHARP Program		1	0
		PI - Taxi Service	ALBERTSON	39	0
			BAXTER ESTATES	11	0
			CARLE PLACE	3	0
			EAST HILLS	8	0
			EAST WILLISTON	9	0
			FLORAL PARK	13	0
			FLOWER HILL	17	0
			GARDEN CITY PARK	65	0
			GREAT NECK	168	0.0
			GREAT NECK ESTATES	7	0
			GREAT NECK PLAZA	92	0.0
			HERRICKS	23	0
			KENSINGTON	1	0
			KINGS POINT	18	0
			MANHASSAT	1	0
			MANHASSET	48	0
			MANORHAVEN	49	0
			MINEOLA	73	0
			MNAHASSET	1	0
			NEW CASSEL	25	0
			NEW H YDE PARK	1	0
			NEW HYDE PARK	31	0
			NEWHYDEPARK	1	0
			NORTH HILLS	36	0
			NORTH NEW HYDE	81	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	PARK		
			PLANDOME	2	0
			PORT WASHINGTON	243	0
			PORT WASHINGTON NORTH	18	0
			PORT WASHINTON	1	0
			PORTWASHINGTON	2	0
			PT WASHINGTON	1	0
			ROSLYN	14	0
			ROSLYN ESTATES	3	0
			ROSLYN HARBOR	5	0
			ROSLYN HEIGHTS	29	0
			RUSSELL GARDENS	8	0
			SANDS POINT	4	0
			SEARINGTOWN	11	0
			THOMASTON	2	4.0
			UNIVERSITY GARDENS	7	0
			WESTBURY	40	0
			WILLISTON PARK	37	0
			great neck	1	0
			port washington	1	0
				6	0
		PI - Taxi Service		1,256	0.0
		PI - Taxi Service Cancellation	ALBERTSON	2	0
			BAXTER ESTATES	1	0
			EAST HILLS	1	0
			GREAT NECK	19	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	14	0
			HERRICKS	1	0
			KENSINGTON	1	0
			KINGS POINT	2	0
			MANHASSET	5	0
			MANORHAVEN	2	0
			MINEOLA	7	0
			NEW HYDE PARK	1	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	15	0
			ROSLYN ESTATES	1	0
			RUSSELL GARDENS	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Cancellation	SEARINGTOWN	1	0	
			THOMASTON	1	0	
			WESTBURY	4	0	
			WILLISTON PARK	5	0	
		PI - Taxi Service Cancellation			91	0
		PI - Taxi Service Complaint	GREAT NECK PLAZA	1	1.0	
			WESTBURY	1	1.0	
		PI - Taxi Service Complaint			2	1.0
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	3.0	
			FLORAL PARK	1	1.0	
			GREAT NECK	6	0.8	
			GREAT NECK ESTATES	2	0	
			GREAT NECK PLAZA	1	1.0	
			HERRICKS	2	1.0	
			LAKE SUCCESS	1	3.0	
			MANHASSET	3	0.7	
			MINEOLA	3	0	
			NEW HYDE PARK	2	0.5	
			NORTH HILLS	2	0	
			NORTH NEW HYDE PARK	4	0	
			PORT WASHINGTON	8	0.4	
			PORT WASHINGTON NORTH	1	0	
			ROSLYN	2	0.5	
			ROSLYN ESTATES	1	0	
			ROSLYN HEIGHTS	1	0	
			SADDLE ROCK	1	1.0	
			THOMASTON	1	22.0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	2.0	
		PI - Transportation/Mobility Mgmt Info			45	1.1
		PI - Volunteer	MANHASSET	1	5.0	
			MINEOLA	2	0	
			NORTH NEW HYDE PARK	1	2.0	
		PI - Volunteer			4	1.8
	Project Independence			1,831	0.2	
	Project Independence			1,831	0.2	

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Receiver of Taxes	Receiver of Taxes	Tax - Tax Bill Change		9	0
		Tax - Tax Bill Change		9	0
	Receiver of Taxes			9	0
	Receiver of Taxes			9	0
Solid Waste Management	Solid Waste Management	SWMA - Call Back		31	0.9
		SWMA - Call Back		31	0.9
		SWMA - Carting Complaints	ALBERTSON	1	0
			GREAT NECK	1	0
			MANHASSET	5	0.6
			NEW HYDE PARK	1	1.0
			manhasset	1	3.0
				2	0.5
		SWMA - Carting Complaints		11	0.7
		SWMA - From Transfer		1	1.0
		SWMA - From Transfer		1	1.0
		SWMA - Garbage Not Picked Up	CARLE PLACE	1	0
			GREAT NECK	1	0
			HERRICKS	1	4.0
			KINGS POINT	1	0
			MANHASSET	1	0
			NEW CASSEL	2	1.5
			NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	2	0
			WESTBURY	1	1.0
			port washington	1	3.0
		SWMA - Garbage Not Picked Up		13	1.0
		SWMA - Lost Property	GREAT NECK	1	0
		SWMA - Lost Property		1	0
	Solid Waste Management			57	0.9
	Sustainability Department	SWMA - Compost	ALBERTSON	5	4.8
			BAXTER ESTATES	1	15.0
			CARLE PLACE	2	6.0
			EAST HILLS	1	1.0
			EAST WILLISTON	2	4.0
			FLORAL PARK	1	15.0
			FLOWER HILL	3	5.0
			GARDEN CITY PARK	3	4.0
			GREAT NECK	8	5.6
			GREAT NECK ESTATES	2	5.5

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Solid Waste Management	Sustainability Department	SWMA - Compost	MANHASSET	4	4.8
			MANORHAVEN	1	9.0
			MINEOLA	7	7.6
			MUNSEY PARK	1	6.0
			NEW CASSEL	1	7.0
			NEW HYDE PARK	3	10.3
			NORTH NEW HYDE PARK	6	7.5
			PLANDOME HEIGHTS	1	0
			PLANDOME MANOR	2	4.0
			PORT WASHINGTON	15	8.2
			PORT WASHINGTON NORTH	3	7.0
			ROSLYN	1	5.0
			ROSLYN HEIGHTS	7	5.3
			SANDS POINT	1	4.0
			THOMASTON	3	1.7
			WESTBURY	2	7.0
			WILLISTON PARK	7	6.4
		SWMA - Compost		93	6.3
		SWMA - Long Island Green Homes	EAST HILLS	1	13.0
			FLORAL PARK	1	15.0
			HERRICKS	1	1.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	12.0
				1	8.0
		SWMA - Long Island Green Homes		6	8.2
		SWMA - Rain Barrel	ALBERTSON	12	7.4
			BAXTER ESTATES	1	7.0
			CARLE PLACE	3	5.0
			EAST WILLISTON	6	5.3
			FLORAL PARK	5	8.2
			FLORAL PARK CENTRE	1	2.0
			FLOWER HILL	2	7.5
			GARDEN CITY PARK	9	4.9
			GREAT NECK	23	5.5
			GREAT NECK ESTATES	3	5.7
			GREAT NECK PLAZA	1	4.0
			GREENVALE	1	13.0
			HERRICKS	1	14.0
			HICKSVILLE	1	5.0

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	KENSINGTON	3	6.7	
			LAKE SUCCESS	1	1.0	
			MANHASSET	8	10.0	
			MANORHAVEN	6	8.0	
			MINEOLA	19	6.5	
			MUNSEY PARK	2	8.0	
			NEW CASSEL	2	4.5	
			NEW HYDE PARK	11	9.9	
			NORTH NEW HYDE PARK	13	8.1	
			OCEANSIDE	1	3.0	
			PLANDOME	1	9.0	
			PLANDOME HEIGHTS	1	12.0	
			PLANDOME MANOR	2	3.5	
			PORT WASHINGTON	50	7.1	
			PORT WASHINGTON NORTH	2	5.5	
			ROSLYN HARBOR	2	13.0	
			ROSLYN HEIGHTS	7	5.7	
			SANDS POINT	2	4.5	
			SEARINGTOWN	1	5.0	
			THOMASTON	1	2.0	
			WESTBURY	10	8.3	
			WILLISTON PARK	20	6.8	
				1	6.0	
		SWMA - Rain Barrel			235	7.0
		SWMA - Recycling / STOP Call Back			4	17.2
		SWMA - Recycling / STOP Call Back			4	17.2
	Sustainability Department			338	6.9	
	Solid Waste Management				395	6.1
	Supervisor's Office	311 Call Center	311 - SR Constituent Follow-up		44	0
311 - SR Constituent Follow-up			44	0		
311 - Street Repaving Schedule Inquiry			CARLE PLACE	1	0	
			MANHASSET	1	0	
311 - Street Repaving Schedule Inquiry			2	0		
311 Call Center			46	0		
Supervisor's Office		SupV - Airplane	CARLE PLACE	1	0	
			EAST HILLS	4	0	
			EAST WILLISTON	7	0	
			MANHASSET	9	0	
			NORTH HILLS	1	0	
			NORTH NEW HYDE	1	0	

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Airplane	PARK		
			PORT WASHINGTON	61	0
			ROSLYN ESTATES	1	0
			ROSLYN HARBOR	3	0
			SEARINGTOWN	1	0
			THOMASTON	3	0
			WILLISTON PARK	1	0
		SupV - Airplane		93	0
		SupV - Building Conference RSVP		124	0
		SupV - Building Conference RSVP		124	0
		SupV - Complaint - Other Employee	ALBERTSON	1	5.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	3.0
		SupV - Complaint - Other Employee		3	2.7
		SupV - Damage Assessment		1	0
		SupV - Damage Assessment		1	0
		SupV - Helicopter	ALBERTSON	3	0
			EAST HILLS	2	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	0
			GREAT NECK ESTATES	1	0
			MANHASSET	15	0
			PORT WASHINGTON	49	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	1	0
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	3	0
			RUSSELL GARDENS	1	0
			WILLISTON PARK	3	0
			WILLISTON PK	1	0
		SupV - Helicopter		83	0
		SupV - Helicopter Nassau		1	0
		SupV - Helicopter Nassau		1	0
		SupV - Thank You from Constituent	ALBERTSON	1	0
			EAST HILLS	1	0
			GREAT NECK	2	0
			GREENVALE	1	0
			KINGS POINT	1	0

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	ROSLYN HEIGHTS	1	0
			UNIVERSITY GARDENS	1	0
		SupV - Thank You from Constituent		8	0
	Supervisor's Office			313	0.0
Supervisor's Office				359	0.0
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		261	0
		Town Clerk - Birth Certificate		261	0
		Town Clerk - Block Party Application		1	0
		Town Clerk - Block Party Application		1	0
		Town Clerk - Codebook Supplement		4	0
		Town Clerk - Codebook Supplement		4	0
		Town Clerk - Contracts & Bids		2	0
		Town Clerk - Contracts & Bids		2	0
		Town Clerk - Death Certificate		107	0
		Town Clerk - Death Certificate		107	0
		Town Clerk - Dog License		77	0
		Town Clerk - Dog License		77	0
		Town Clerk - Domestic Partnership		5	0
		Town Clerk - Domestic Partnership		5	0
		Town Clerk - Events and Scheduling		3	0
		Town Clerk - Events and Scheduling		3	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Fishing License		5	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Landscaping License		4	0
		Town Clerk - Landscaping License		4	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Liquor License		2	0
		Town Clerk - Marriage Certificate		58	0
		Town Clerk - Marriage Certificate		58	0
		Town Clerk - Marriage License		148	0
		Town Clerk - Marriage License		148	0
		Town Clerk - Miscellaneous		77	0
		Town Clerk - Miscellaneous		77	0
		Town Clerk - Parking Restrictions Removal Request		7	0
		Town Clerk - Parking Restrictions Removal Request		7	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Pawnbroker License		1	0

Town of North Hempstead Service Requests via 311 - by Department

April 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Peddler License		17	0
		Town Clerk - Peddler License		17	0
		Town Clerk - Secondhand Dealer License		13	0
		Town Clerk - Secondhand Dealer License		13	0
		Town Clerk - Sidewalk Sale		3	0
		Town Clerk - Sidewalk Sale		3	0
		Town Clerk - Solid Waste Management License		5	0
		Town Clerk - Solid Waste Management License		5	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Taxi and Limousine License		4	0
		Town Clerk - Tow Truck License		3	0
		Town Clerk - Tow Truck License		3	0
		Town Clerk - Town Board Questions		1	0
		Town Clerk - Town Board Questions		1	0
		Town Clerk - Trucking License		1	0
		Town Clerk - Trucking License		1	0
		Town Clerk - Waterways		1	0
		Town Clerk - Waterways		1	0
	Town Clerk			811	0
Town Clerk				811	0
Summary				5,352	1.6